



Notice of Non-Discrimination

Discrimination is Against the Law

St. Luke's complies with applicable Federal civil rights laws and does not discriminate against any person on the basis of ability to pay for care, age, color, gender, gender identity, medical condition, national origin, race, religion, sex, or sexual orientation. Patients will receive the care they need and everything that is ordered by a physician. In addition, St. Luke's facilities and all of its programs and activities are accessible to and useable by all.

St. Luke's provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact your care team or call (208) 381-1677.

File a Grievance

If you believe that St. Luke's Health System has failed to provide these services or discriminated in another way on the basis of ability to pay for care, age, color, gender, gender identity, medical condition, national origin, race, religion, sex, or sexual orientation, you can file a grievance with:

St. Luke's Patient Relations
Attn: Civil Rights Coordinator
190 E Bannock St.
Boise, ID 83712
Phone: (208) 381-1420 or 1-800-579-0061
patientrelations@slhs.org



You can file a grievance by phone, email or by mail. If you need help filing a grievance, Patient Relations or the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019
800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available at St. Luke's website: [Non-discrimination and Equal Employment Opportunity at St. Luke's](#)