

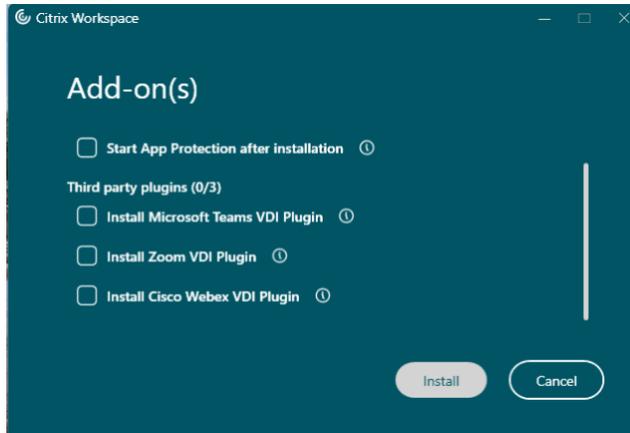
Connecting to a St. Luke's Citrix Virtual Application or Virtual Desktop from a Windows personal computer

Steps

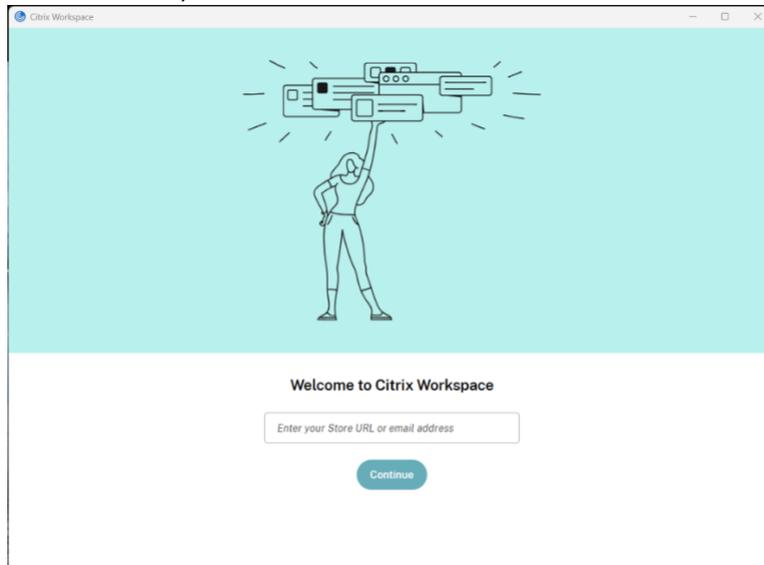
1. Download the latest Citrix Workspace App from <https://www.citrix.com/downloads/workspace-app/>
2. Install Citrix Workspace App and follow the on-screen instructions to complete the installation.



NOTE: If you plan to join a Teams or Zoom or Webex meeting from VDI, you may install the additional add-ons for enhanced audio/video quality, otherwise no need to install any Add-on(s)

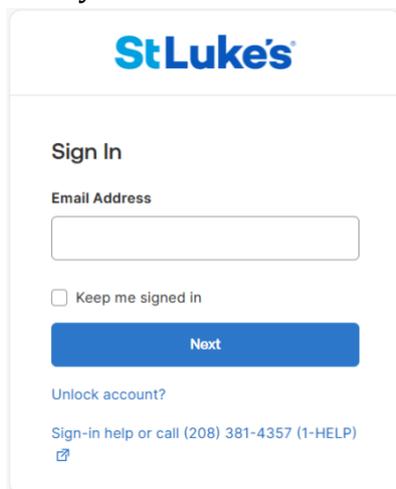


3. Once installed, close this window to continue.



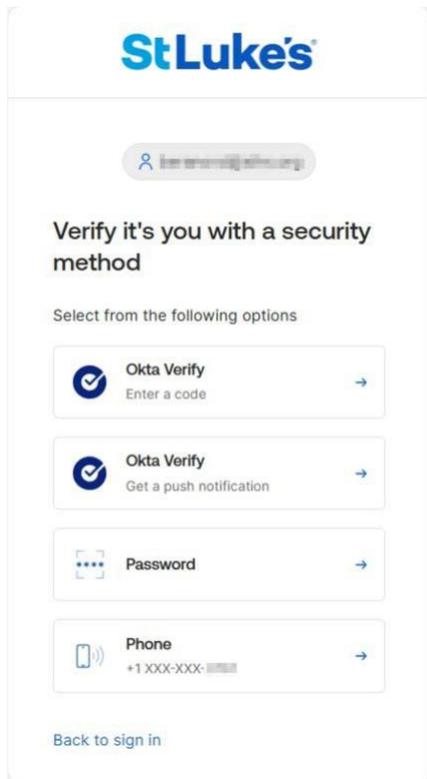
4. Click on this link or go to: <https://citrixaccess.slhs.org>

5. Enter your email address and click next.

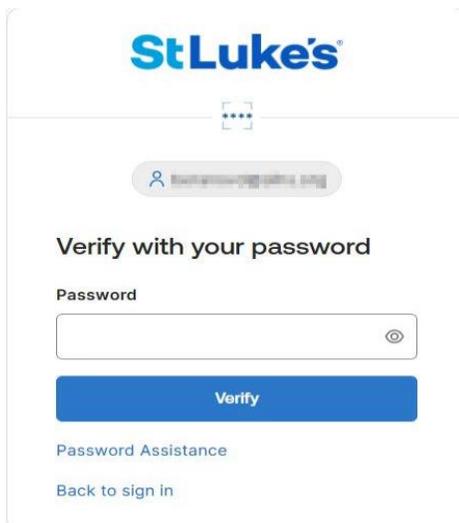


Important Note: Access to Citrix when off the St. Luke’s corporate network, requires Multi Factor Authentication (MFA). If assistance is needed with MFA, please contact the service Desk at (208) 381-4357.

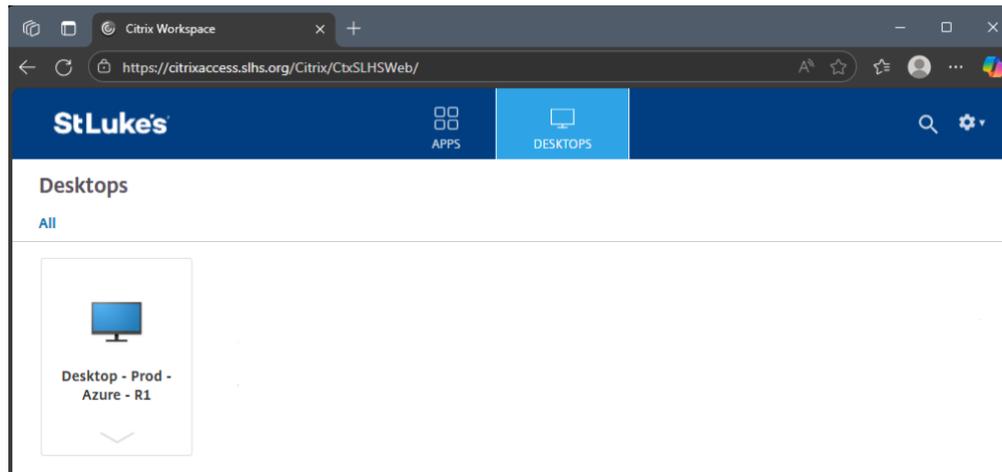
6. If prompted to verify with a security method, pick from the options presented. Note: You may be prompted to enter your password first, then verify using a method available.



7. Next, enter your password and click Verify.



8. Once connected use the “DESKTOPS” tab to access your virtual desktop.



Printing

Important Note: Printing to a home printer from a virtual desktop is **NOT** available.

Support

For general support, please contact the St. Luke's Service Desk at (208) 381-4357.
